



SEBASTIAN COLOMBOTTO

ELECTRONIC ENGINEER

PROFILE

Hardworking electronic engineer with 2+ years of experience in VoIP communications, 7+ years in IT support and 1 year in AV.

Passionate about technology and new challenges.

Proven efficiency in troubleshooting, process improvement and project management. Motivated to learn and grow, both in the telecommunications industry and as a person.

BIO


 **Age:** 36

 **Languages:** Spanish, English.


 **Nationalities:** Argentina, Italy.

CONTACT

 Buenos Aires, Argentina

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 www.sebacolom.com



EDUCATION

Electronic Engineer 2019

Universidad de Belgrano

Orientation in telecommunications.

SKILLS

Operating systems: Windows, MacOS, Linux, Android.

Software: Microsoft Office, Google Workspace, Salesforce Lightning, Wireshark, Splunk, Zabbix, Grafana.

IT: Troubleshooting, support, hardware, networking, VoIP, CCTV, Active Directory.

Programming: C, R, HTML & CSS, JavaScript.

WORK EXPERIENCE

- Infrastructure Engineer** Jul 2023 - Present
Bitkernel *Buenos Aires, Argentina*

Managed videoconference communications, IT infrastructure, and CCTV equipment. Enhanced network deployment, security and maintenance.
- Maintenance Engineer** Mar 2023 - Jun 2023
Bitkernel *Buenos Aires, Argentina*

Monitor network traffic and perform server maintenance tasks. Apply failover changes when TV signal sources have issues. Databases management.
- IT/AV Engineer** Jun 2022 - Nov 2022
WeInstall.IT *California, US*

Responsible for installing new videoconference equipment and running IT service calls, server migrations and cable management on several firms.
- Tier 3 Support Engineer** Nov 2021 - Jun 2022
IDT Corporation - Net2phone *California, US*

Troubleshoot network issues from customers, especially on SIP and RTP protocols. Trace calls to identify errors and propose an adequate fix.
- Onboarding Specialist** Jan 2020 - Nov 2021
IDT Corporation - Net2phone *Buenos Aires, Argentina*

In charge of carrying out the installation and tuning process of Hosted PBXs and SIP Trunking services in new customers and adjusting it to their needs.

TOP CERTIFICATES

- Network+** 2022
CompTIA
- A+** 2022
CompTIA
- NSE 1-3** 2022
Fortinet
- First Certificate in English** 2005
Cambridge Assessment English